

# Emergency response successfully completed

*On-site hose service*

**PTS**



An unplanned plant shutdown? A worst-case scenario for many companies.

At a customer's manufacturing facility in the heating, ventilation, and air conditioning (HVAC) sector, the hydraulically operated tool changer—a process-critical system for presses, cutting and drilling machines, and press brakes—stops working. Without a functioning tool changer, immediate production downtime is imminent.

We received the call at 9:00 a.m. Just one hour later, our team was on site in Cologne.

## Time is of the essence.

Using our mobile hose service, we custom-manufactured the required hydraulic hoses on site with precision, installed them, and had the system back up and running the very same day.

Components tailored to pressure and temperature requirements were used, including appropriate seals and fasteners.

## The result

- Minimized downtime
- Immediate resumption of production
- No waiting time for replacement parts
- Maximum operational reliability

The customer feedback was clear: The quick response time and flexible on-site manufacturing prevented a critical production shutdown.

Would you like to reliably safeguard your machines as well?

Contact our service team for customized solutions by phone at +49 221 702929 or by email at [service@pts-group.de](mailto:service@pts-group.de)